



Sometimes when calling dealers to get quotes on repair or maintenance work, the price changes once you get in front of a Service Advisor



Dealers tend to use more car business or industry jargon, and this can make the repair upselling process confusing to customers with little car experience



Dealerships have detailed history files on your vehicle that are easy to access, plus other dealers can access the same history files as well



The facilities at dealerships typically look much cleaner, nicer and more organized, and the dealer is required by the manufacturer to keep it that way